

PEOPLE OF DETERMINATION CARD GUIDE

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WHAT IS A PoD CARD?

The People of Determination (PoD) card is an official document issued by either the Ministry of Community Empowerment (MOCE), the Community Development Authority (CDA) in Dubai (Sanad), or the Zayed Higher Organization for People of Determination (ZHO) in Abu Dhabi, to individuals with special needs or disabilities.

This card signifies that the bearer is entitled to the services and rights outlined in the UAE Disability Act of 2006, and is provided at no cost.

Both Emirati nationals and residents of the UAE, holding a valid medical report from an authorized hospital, are eligible to apply for the PoD card which grants them unrestricted access to services and facilities. These benefits include priority services, designated parking for PoD, legal assistance, discounts, and exclusive offers tailored specifically for people of determination.

CATEGORIES

Mental	01
Auditory	02
Visual	03
Physical	04
Autistic	05
Multiple	06
Psychological	07
Communication	08
Attention Deficit and Hyperactivity	09
Specific Learning Difficulties	10

REQUEST A PoD CARD ONLINE

Ensure you have an active UAE Pass Account to obtain the quickest service. Application for Fazaa Hemam Discount Card accepts both ZHO and MOCE Cards.

LEARN MORE

Zayed Higher Organization

Email: info@zho.gov.ae

Abu Dhabi: 02-3056666, 02-3056656, 02-3056662

Al Ain: 02-3056669, 050-4440143

PREREQUISITES

1. Passport size photo with white background
2. Medical Report (less than one year old)

1. Go to [TAMM](#) to apply.
2. Fill in the required information.
3. Select "Multiple Disability" from the Disability Type list.
4. In the "Disability Details" list, select the relevant disability (Multiple Sclerosis (MS) is sometimes categorized as a physical disability).
5. Upload a passport-size personal photograph.
6. Upload "Medical Assessment Report".
7. Check the box to agree to the terms and conditions.
8. Press "Submit".

Ministry of Community Empowerment

Email: dis-id@moce.gov.ae

Get in touch via: Contact Page (moce.gov.ae)

PREREQUISITES

1. Scanned copy of Emirates ID – front and back
2. Medical Report: Only reports issued by a government hospital are accepted.
3. Optional: Supporting Documents, if any, are available
4. Passport size photo with white background

1. Using your UAE Pass, sign into moce.gov.ae.
2. Then access the [service page](#).
3. Fill out the required information.
4. In the "Disability Type" section, select "Multiple".
5. In the "Details" section, mention you have been diagnosed with MS.
6. In the "Disability Severity" section, select the severity of your condition.
7. Mention any devices you use due to your diagnosis in the "Supporting Devices" section.

PoD CARD BENEFITS

Benefits	ZHO	MOCE
Fazaa Hemam	Yes	Yes
Free / PoD parking	Yes	Yes
Excess tint on private vehicles	Depends on medical report and Traffic Medical Committee approval	
Free / Discounted access to the majority of public events and festivals	Yes	Yes
Exemptions from road tolls and parking fees in Abu Dhabi (Parking / Road permit required)	Yes	Yes
Exemption from road tolls in Dubai (RTA/Salik) (Parking / Road permit required)	No	Yes
Priority customer service	Yes	Yes
Emirates Health Services card	Yes	Yes
Free entry to museums in UAE	Yes	Yes
Etisalat / Du 50% discount	Yes	Yes
Free entry to parks across the UAE	Yes	Yes

For the full list of benefits provided to each cardholder, kindly visit the below URLs:

Zayed Higher Organization



Sanad



ADDITIONAL RESOURCES

What is the FAZAA HEMAM Cards Initiative?

[LEARN MORE](#)

Online services for People of Determination

[LEARN MORE](#)

Benefits Provided to People of Determination

[LEARN MORE](#)

The Sanad Card for People of Determination in the Emirate of Dubai

[LEARN MORE](#)

Issue of a Health Card for People of Determination

[LEARN MORE](#)

People of Determination are eligible to the following privileges from ITC

[LEARN MORE](#)

